

oppaga

Business Plan

2008-2009

Office of Program Policy Analysis & Government Accountability
an office of the Florida Legislature





The Florida Legislature

OFFICE OF PROGRAM POLICY ANALYSIS AND GOVERNMENT ACCOUNTABILITY

Gary R. VanLandingham, Ph.D., Director



June 9, 2008

The Honorable Marco Rubio
Speaker
The Florida House of Representatives
Suite 420, The Capitol
Tallahassee, Florida 32399-1300

The Honorable Ken Pruitt
President
The Florida Senate
Suite 409, The Capitol
Tallahassee, Florida 32399-1100

Dear Speaker Rubio and President Pruitt:

I am pleased to submit for your review the Fiscal Year 2008-09 business plan for the Office of Program Policy Analysis and Government Accountability (OPPAGA). We have prepared this information in conjunction with our annual operating budget, which is submitted to the Speaker and President in accordance with s. 11.511, *Florida Statutes*. Our business plan identifies how OPPAGA will use its appropriated funding to conduct the research projects directed by appropriations proviso, bills, the presiding officers, and the Legislative Auditing Committee. We anticipate receiving further direction from legislative leadership and the Legislative Auditing Committee on additional research projects throughout the year.

The following materials are included in this document:

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Our business plan for Fiscal Year 2008-09 groups our projects into policy areas of Criminal Justice; Economic Development, Environment, and Transportation; Education; Government Operations; and Health and Human Services.

The Honorable Marco Rubio
The Honorable Ken Pruitt
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As in prior years, the business plan details the different types of products and services that OPPAGA provides to support of the work of the Legislature.

- Performance evaluations and policy reviews of state agencies and programs
- Research assistance to members, legislative committees, the Joint Legislative Budget Commission, and other boards and entities as mandated by law
- Progress reports that assess agency implementation of prior review recommendations
- The *Florida Government Accountability Report (FGAR)*, our encyclopedia of major government programs, which is provided to members electronically and in hard copy desktop guides

The two charts on the following page show the breakdown of OPPAGA's work by policy area and type of project. As always, our work will be performed with a strong emphasis on communication with leadership staff and coordination with the Auditor General's office and other legislative units to ensure that OPPAGA's research projects meet the needs of the Legislature.

We maintain the highest professional standards in conducting our work. In 2007 OPPAGA won all three national awards granted by the National Legislative Program Evaluation Society, for Evaluation Excellence, Research Methodology, and Impact. A peer review of our work, conducted by the National Conference of State Legislatures, concluded that OPPAGA fully meets and often exceeds professional standards for conducting program evaluations.

Please feel free to contact me if you have any questions regarding OPPAGA's upcoming work as described in this business plan. I wish to thank you, the Legislative Auditing Committee, and the Legislature for your continuing support and interest in our projects.

Sincerely,



Gary R. VanLandingham, Ph.D.
Director

GRV/sd

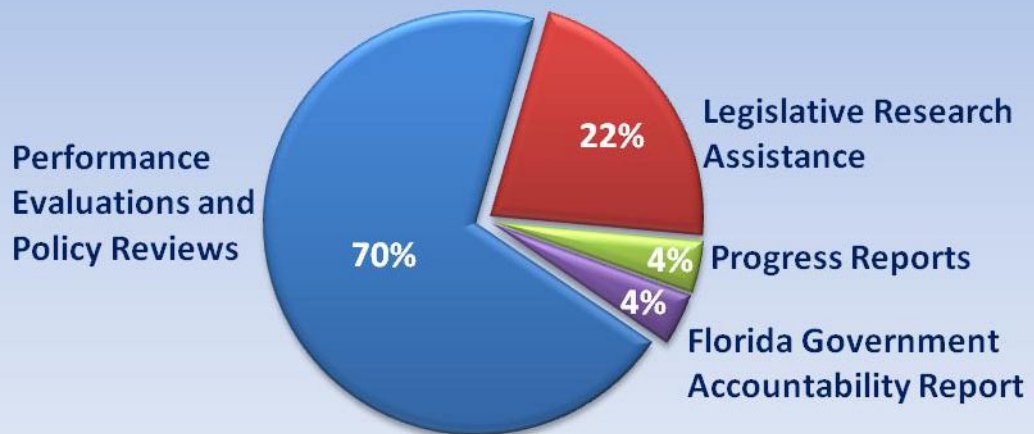
Attachments

cc: The Honorable Carl Domino
The Honorable Gwen Margolis
Members of the Legislative Auditing Committee
Mr. Terry Shoffstall

2008-09
Work Allocation by Policy Area



2008-09
Work Allocation by Product Type



I

oppaga's

Performance
Measures

OPPAGA Performance Measures

Reflecting its commitment to public accountability, OPPAGA reports its performance annually. As shown below, OPPAGA's performance measures encompass its many activities to support the Florida Legislature by providing evaluative research and objective analyses to promote government accountability and the efficient and effective use of public resources.

OPPAGA Performance Measures	Actual 2006-07	Estimated 2007-08	Projected 2008-09
Number of formal reports issued	56	55	55
Number of legislative research assistance memoranda issued	119	160	160
Number of <i>FGAR</i> profiles maintained	243	241	240
Number of visits to the <i>Florida Monitor</i> and <i>FGAR</i> Internet pages	1,503,728	1,352,087	1,400,000
Number of document downloads from the <i>Florida Monitor</i> and <i>FGAR</i> Internet pages	533,542	519,206	520,000
Number of recipients of the <i>Florida Monitor Weekly</i>	4,915	5,334	5,450
Cost per hour, OPPAGA compared to private consultants	\$70/ \$143	\$69/ \$148	\$70/ \$150

OPPAGA provides its research services in many ways. These include formal published reports, research assistance memoranda, presentations to committees, informal meetings with legislators and staff, and electronic products. Over the past few years, the number of research assistance memoranda requested by the Legislature has continued to grow. Our Internet site, the *Florida Monitor*, enables legislators, staff, and the public to download summaries and copies of our formal reports and legislative presentations as well as The *Florida Government Accountability Report (FGAR)*, an on-line encyclopedia of all major state government programs. Use of the *Florida Monitor* and *FGAR* websites remains strong, with the sites receiving more than 20,000 visits per week; the slight decline in the number of visits over the past year reflects changes in webcrawler search engine programming. In addition, users continue to frequently download reports and other documents from these sites. OPPAGA also distributes printed versions of *FGAR* to all legislators and committees. OPPAGA also notifies legislators, legislative staff, and the public about our reports through the *Florida Monitor Weekly*, an electronic newsletter distributed by e-mail.

While OPPAGA's work is used in many ways by the Legislature, a measure of its impact is the implementation of our recommendations by state agencies and the Legislature. Our progress reports issued in Fiscal Year 2007-08 found that agencies and the Legislature had taken action to implement approximately 72% of our recommended actions. This percentage will likely rise over time as some of our recommendations require actions that take extended time to implement. During the 2008 Session the Legislature used OPPAGA reports and research memoranda in its consideration of many policy and budget issues, as highlighted below. OPPAGA has provided its research services with total operating costs that are less than half of that charged by private consulting firms.

Examples of Legislative Use of OPPAGA Research During the 2008 Session

- ***Eliminate facilities funding for class size reduction.*** OPPAGA provided the Legislature with alternative models for calculating the need to fund facilities to accommodate class size reduction. The Department of Education projected a need for \$314 million dollars to fund facilities for class size reduction. We determined that this projection was substantially overstated and estimated that the funding need was significantly less and could be as low as \$.5 million. The Legislature did not provide funding for facilities for class size reduction this year.
- ***Eliminate Form DR-219.*** Chapter 2008-24, *Laws of Florida*, eliminates the Return for Transfers of Interest in Real Property Form (DR-219), which was intended to provide the Department of Revenue with property sales data for analysis of county tax rolls. OPPAGA provided the Legislature information that the form was of little use to the department because the information was often unreliable and/or incomplete and is available elsewhere. Eliminating the form will save more than \$12 million annually by reducing expenses for the department and eliminating the commission paid to county clerks to process the form.
- ***Contain Textbook Costs.*** HB 603 implements recommendations from OPPAGA's report on strategies to better control college textbook costs. HB 603 prohibits employees of a community college or state university from receiving anything of value in exchange for requiring a student to purchase a specific textbook for coursework and instruction. The bill also requires community colleges and state universities to post on their websites the books that will be required for each course at least 30 days before the first day of class. Finally the bill requires the State Board of Education and the Board of Governors to adopt policies, procedures, and guidelines to further efforts to minimize the cost of textbooks while maintaining the quality of education and academic freedom and describes the types of issues that must be covered by the policies, procedures, and guidelines.
- ***Improve Remediation.*** SB 1908 implements several recommendations from OPPAGA's reports on higher education remediation. The bill requires that the newly developed Next Generation Sunshine State Standards be aligned to expectations for success in postsecondary education and high-skill, high-wage employment. It also requires a high school diploma to include designations for the completion of four or more accelerated college credit courses (AP, IB, AICE, or dual enrollment); career education certification; and the Florida Ready to Work Credential. The bill also requires high schools to evaluate certain students for college readiness before grade 12 using the college placement test, or an equivalent assessment, and, if remediation is indicated, provide the student with the opportunity for remedial instruction before graduation from high school.
- ***Reduce acceleration incentive funding.*** Consistent with OPPAGA's reports on high school acceleration programs, in HB 5083 the Legislature changed the practice for calculating incentive funds for the advanced placement, international baccalaureate, and advanced international certificate of education programs, resulting in substantial cost avoidance. The value of the additional FTE weight calculated for one credit courses is decreased from .24 to .16, while one-half credit courses are decreased from .12 to .08.

II

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Workload Project Details
Fiscal Year 2008-2009

Criminal Justice

Attorney General
 Capital Collateral Regional Counsels
 Correctional Medical Authority
 Corrections
 Justice Administrative Commission
 Juvenile Justice

Law Enforcement
 Parole Commission
 PRIDE
 Public Defenders
 State Attorneys
 State Courts System



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1. Sexual Predator and Offender Registration

<i>Project Description</i>	<i>Publication Date</i>
Chapter 2005-28, <i>Laws of Florida</i> , directs OPPAGA to perform a study every three years of the effectiveness of Florida's sexual predator and sexual offender registration process and community and public notification provisions.	January 2009

2. Cost of Supervision Waiver Pilot Review

<i>Project Description</i>	<i>Publication Date</i>
Chapter 2006-62, <i>Laws of Florida</i> , directs OPPAGA to conduct an annual review of the Department of Juvenile Justice pilot programs that waive parents' costs of supervision fees for their children if the parents successfully complete an approved parenting class.	September 2008

3. Pretrial Release

<i>Project Description</i>	<i>Publication Date</i>
SB 2676 directs OPPAGA to conduct an annual study to evaluate the effectiveness and cost-efficiency of the pretrial release programs in the state.	January 2009

4. The Florida Network and PACE Center for Girls

<i>Project Description</i>	<i>Publication Date</i>
The General Appropriations Act for Fiscal Year 2008-09 directs OPPAGA to evaluate the Florida Network of Youth and Family Services and its providers and PACE Centers to determine the need for a single gatekeeper, the effectiveness of their screening and assessment tools, their use of evidence-based programs, the effectiveness of monitoring tools, and the use of output and outcome measures to determine program cost and effectiveness.	January 2009

5. Judicial Workload

<i>Project Description</i>	<i>Publication Date</i>
The General Appropriations Act for Fiscal Year 2008-09 directs OPPAGA to conduct a study of workload management by the circuit and county court judges.	January 2009

6. Corrections Health Services

<i>Project Description</i>	<i>Publication Date</i>
The General Appropriations Act for Fiscal Year 2008-09 directs OPPAGA to review the Department of Corrections' health services contracting practices.	December 2009

7. Redirection Pilot Program

<i>Project Description</i>	<i>Publication Date</i>
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The General Appropriations Act for Fiscal Year 2008-09 directs OPPAGA to conduct a longitudinal evaluation of the Redirection Program, which diverts youth who violate probation from long-term residential programs to community-based treatment. February 2009

8. Private Prisons

<i>Project Description</i>	<i>Publication Date</i>
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At the request of the Legislature, OPPAGA will review the monitoring and oversight of private prisons by the departments of Management Services and Corrections.	October 2008
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9. Drug Courts

<i>Project Description</i>	<i>Publication Date</i>
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At the request of the Legislature, OPPAGA will examine the cost-effectiveness of expanding Florida drug court programs.	October 2008
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10. Computerized Criminal History Information

<i>Project Description</i>	<i>Publication Date</i>
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At the request of the Legislature, OPPAGA will assess safeguards for the accuracy of the information in the Department of Law Enforcement's computerized criminal history database, whether processes are adequate for potential employers to verify applicant criminal history, and whether privacy safeguards for the data are appropriate.	February 2009
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Consultations

11. Driving with a Suspended License

<i>Project Description</i>	<i>Publication Date</i>
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SB 1988 directs that the Department of Highway Safety and Motor Vehicles shall consult with OPPAGA during the department's study of the effect of suspending drivers' licenses for specified reasons.	
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12. Correctional Policy Council

<i>Project Description</i>	<i>Publication Date</i>
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SB 2000 directs OPPAGA, upon the request of the chair or the executive director, to assist the Correctional Policy Council by providing necessary data collection, analysis, and research.	
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Progress Reports

Progress Report Name	Agency
13. <i>Gender-Specific Services for Delinquent Girls Vary Across Programs, But Help Reduce Recidivism</i> (05-13)	Department of Juvenile Justice
14. <i>Qualifications, Screening, Salaries, and Training Affect Quality and Turnover of Juvenile Justice Employees</i> (05-46)	Department of Juvenile Justice
15. <i>Gender-Specific Services for Delinquent Girls Vary Across Prevention, Detention, and Probation Programs</i> (05-56)	Department of Juvenile Justice
16. <i>Clerks of Court Generally Are Meeting the System's Collections Standards</i> (07-21)	Judicial Branch

Economic Development, Environment and Transportation

Community Affairs
Environmental Protection
Fish and Wildlife Conservation
Governor's Office

Highway Safety and Motor Vehicles
Transportation
Water Management Districts
Workforce Innovation



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17. Black Business Investment Act Status

<i>Project Description</i>	<i>Publication Date</i>
Chapter 2007-157, <i>Laws of Florida</i> , directs OPPAGA to prepare a status report on the implementation of the Florida Black Business Investment Act.	December 2008

18. Sunset Review of the Department of Community Affairs

<i>Project Description</i>	<i>Publication Date</i>
Chapter 2007-161, <i>Laws of Florida</i> , which revised the Florida Government Accountability Act, directs OPPAGA to review the Department of Community Affairs and its advisory committees.	2008 and 2009

19. Comprehensive Plan Amendment Pilot Program

<i>Project Description</i>	<i>Publication Date</i>
Chapter 2007-204, <i>Laws of Florida</i> , directs OPPAGA to prepare a report on an expedited comprehensive plan amendment pilot program.	December 2008

20. Fish and Wildlife Conservation Commission Public Relations Staffing Levels

<i>Project Description</i>	<i>Publication Date</i>
SB 1286 directs OPPAGA to conduct a review to compare the Fish and Wildlife Conservation Commission's public relations and outreach staffing levels in its Executive Direction and Administrative Services Division to an agency of similar makeup and size in order to determine whether any efficiencies can be achieved through restructuring or downsizing.	January 2009

21. Fish and Wildlife Conservation Commission Education Activities

<i>Project Description</i>	<i>Publication Date</i>
SB 1286 directs OPPAGA to conduct a review to compare the outreach and education activities of the Fish and Wildlife Conservation Commission's Freshwater Fisheries Management Division and the Marine Fisheries Management Division to determine if there is any duplication of efforts with other state agencies or if efficiencies can be achieved through restructuring or combining programs.	January 2009

22. Pinellas Park Water Management District

<i>Project Description</i>	<i>Publication Date</i>
The Legislative Auditing Committee has directed OPPAGA to review the Pinellas Park Water Management District and identify options for the future role of the district.	August 2008

23. South Florida Water Management District

<i>Project Description</i>	<i>Publication Date</i>
At the request of the Legislature, OPPAGA will examine the level of state oversight over the district's activities and budget, the district's use of best management practices in its major procurement activities, and the district's oversight practices.	October 2008

Consultations

24. Council on Social Status of Black Men and Boys

<i>Project Description</i>	<i>Publication Date</i>
HB 1395 authorizes the Legislative Auditing Committee to direct OPPAGA to provide assistance with research and outcome monitoring to the Council on Social Status of Black Men and Boys.	

25. Small Business Regulatory Relief

<i>Project Description</i>	<i>Publication Date</i>
HB 7109 requires OPPAGA, if directed by the Senate President and House Speaker, to determine whether alternatives rejected by state agencies reduce the impact on small business while meeting the stated objectives of proposed agency rules.	

Education

Community Colleges
 Education
 Lottery
 School Districts
 State Universities



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26. Articulation - Acceleration Programs	
Project Description	Publication Date
Chapter 2007-246, <i>Laws of Florida</i> , directs OPPAGA to review the implementation of articulation policies, including the extent to which credit received through acceleration classes is used to meet graduation requirements, how students are notified about whether the credit they receive will apply toward graduation requirements, and inconsistencies in acceleration policies and the impact of such inconsistencies on students' ability to complete their programs in a more timely manner and on the cost to students and the state.	October 2008
27. Articulation – Common Course Numbering	
Project Description	Publication Date
Chapter 2007-246, <i>Laws of Florida</i> , directs OPPAGA to conduct a review of the implementation of articulation policies to identify unnecessary barriers to effective progression and transfer of students. This review will evaluate the implementation of the common course numbering system.	October 2008
28. School Food Service Programs	
Project Description	Publication Date
HB 623 directs OPPAGA to conduct a review of school district food service programs and examine the cost of providing a universal free breakfast program.	February 2009
29. Corporate Income Tax Credit Scholarship Program	
Project Description	Publication Date
HB 653 directs OPPAGA to conduct a review of the funding of the Corporate Income Tax Credit Scholarship Program.	December 2008
30. Department of Lottery	
Project Description	Publication Date
As directed by the Joint Legislative Auditing Committee, OPPAGA will review the Department of the Lottery and identify options to enhance its earning capability and improve its efficiency as required in s. 24.123, <i>Florida Statutes</i> .	January 2009
31. Funding for Medical Education	
Project Description	Publication Date
At the request of the Legislature, OPPAGA will continue to examine funding of public medical education programs leading to the Doctor of Medicine degree.	January 2009
32. Teacher Preparation	
Project Description	Publication Date
At the request of the Legislature, OPPAGA will study Florida's teacher preparation programs to determine their effectiveness at producing classroom teachers.	November 2008

33. DOE Data and Information	
<i>Project Description</i>	<i>Publication Date</i>
At the request of the Legislature, OPPAGA will study the Department of Education's data warehouse and systems to produce data and analyses for the Legislature.	January 2009
34. 2+2 Postsecondary Education	
<i>Project Description</i>	<i>Publication Date</i>
At the request of the Legislature, OPPAGA will study Florida's system of providing postsecondary education through a system which allows students to attend community colleges for their first two years and a baccalaureate institution for the last two years of their bachelor's degree.	December 2008
35. Education in Juvenile Justice Residential Programs	
<i>Project Description</i>	<i>Publication Date</i>
At the request of the Legislature, OPPAGA will review education services provided to students in juvenile justice residential facilities.	December 2008

Progress Reports

Progress Report Name	Agency
36. <i>Workforce Estimating Conference Potential Not Realized; Barriers Can Be Addressed</i> (06-28)	Department of Education, Executive Office of the Governor, State University System, Agency for Workforce Innovation
37. <i>State Higher Education Facility Planning Process Is Designed Reasonably Well; Current Formulas May Inaccurately Portray Projected Needs</i> (06-30)	Department of Education, Board of Governors
38. <i>Higher Education Facility Construction Costs Are Reasonable; Some Improvements Could Maximize Use of Campus Classroom Space</i> (06-31)	Department of Education, Board of Governors
39. <i>Users Satisfied with FIRN2; Options Exist for Future Services to Educational Entities</i> (06-36)	Department of Education, State Community College System, State University System
40. <i>Steps Can Be Taken to Reduce Remediation Rates; 78% of Community College Students, 10% of University Students Need Remediation</i> (06-40)	Department of Education, State Community College System, State University System
41. <i>Student Tracking Systems Can Be Used to Enhance Graduation and Retention Rates</i> (06-48)	Department of Education, State Community College System, State University System
42. <i>More Than Half of the State's School Districts Have Career Academies, Most Operating in 2004-05 Incorporated Nationally Recognized Core Elements</i> (06-55)	Department of Education

43.	<i>Third Grade Retention Policy Leading to Better Student Performance Statewide</i> (06-66)	Department of Education
44.	<i>Dissatisfaction with School Governance, Student Behavior, Parent Support, and Career Opportunities Lead to Teacher Attrition</i> (07-19)	Department of Education
45.	<i>Institutions Do Not Have to Accept Transfer Credit for Many of the Courses in the Statewide Course Numbering System</i> (07-22)	Department of Education, State Community College System, Board of Governors of the State University System
46.	<i>Community Colleges Generally Are Consistent in Awarding College Credit for Certificate Programs</i> (07-23)	Department of Education, State Community College System
47.	<i>High School Completion Rate Increased Slightly After FCAT Graduation Policy Implemented</i> (07-27)	Department of Education
48.	<i>School Districts Are Reducing Class Size in Several Ways; May Be Able to Reduce Costs</i> (07-29)	Department of Education
49.	<i>Half of College Students Needing Remediation Drop Out; Remediation Completers Do Almost as Well as Other Students</i> (07-31)	Department of Education, State Community College System, Board of Governors of the State University System

Government Operations

Agriculture and Consumer Services
 Business and Professional Regulation
 Citrus
 Financial Services
 Management Services

Military Affairs
 Public Service Commission
 Revenue
 State
 State Board of Administration



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50. Florida Retirement System Actuarial Valuation	
Project Description	Publication Date
Section 112. 658, <i>Florida Statutes</i> , directs OPPAGA to conduct an annual review of the actuarial valuation of the Florida Retirement System pension plan to determine whether the valuation complies with the Florida Protection of Public Employee Retirement Benefits Act.	April 2009
51. Sunset Review of the Department of Management Services	
Project Description	Publication Date
Chapter 2007-161, <i>Laws of Florida</i> , which revised the Florida Government Accountability Act, directs OPPAGA to review the Department of Management Services and its advisory committees.	2008 and 2009
52. Sunset Review of the Department of State	
Project Description	Publication Date
Chapter 2007-161, <i>Laws of Florida</i> , which revised the Florida Government Accountability Act, directs OPPAGA to review the Department of State and its advisory committees.	2008 and 2009
53. Title Insurance Industry	
Project Description	Publication Date
HB 937 directs OPPAGA to conduct an independent review of the historical development of the title insurance industry in Florida and the industry's current regulatory framework.	September 2008
54. Technology and Growth Investments	
Project Description	Publication Date
SB 2310 directs OPPAGA to conduct an annual review of the State Board of Administration's technology and growth investments, including the dollar amount of such investments made by the board, the investments' percentage share of the system trust fund's net assets, and an analysis of the direct and indirect economic benefits to the state resulting from these investments.	January 2009
55. Executive Aircraft Pool	
Project Description	Publication Date
The General Appropriations Act for Fiscal Year 2008-09 directs OPPAGA to conduct a study of passenger flight services for second and third scheduling priority users of the State Executive Aircraft Pool. The study shall include a comparative analysis of the cost effectiveness of other alternatives for providing such services, including procuring services from the private sector.	October 2008

56. MyFloridaMarketPlace	
Project Description	Publication Date
The General Appropriations Act for Fiscal Year 2008-09 directs OPPAGA to conduct an independent study of the state's eProcurement system, MyFloridaMarketPlace. The study shall include, but not be limited to, an examination of the system's cost effectiveness, efficiency, staffing needs, maintenance requirements, functionality, security, and ability to meet the state's business needs. The study shall also include alternative solutions for service delivery, with a timeline for implementation.	February 2009
57. People First	
Project Description	Publication Date
The General Appropriations Act for Fiscal Year 2008-09 directs OPPAGA to conduct an independent study of the state's human resource management system, PeopleFirst. The study shall include, but not be limited to, an examination of the system's cost-effectiveness, efficiency, staffing needs, maintenance requirements, functionality, security, and ability to meet the state's business needs. The study shall also include alternative solutions for service delivery, with a timeline for implementation.	February 2009
58. Public Service Commission	
Project Description	Publication Date
At the request of the Legislature, OPPAGA will examine the purpose and public benefit; primary objectives; costs; progress toward achieving established goals; and opportunities for improving efficiency, effectiveness, and service delivery of the Public Service Commission.	September 2008
59. Food Safety	
Project Description	Publication Date
At the request of the Legislature, OPPAGA will examine the food safety regulatory activities of the Department of Agriculture and Consumer Services, Department of Business and Professional Regulation, and Department of Health to determine whether agencies have taken steps to avoid duplication of effort and if there are additional actions that could be taken to ensure that food safety regulatory activities are provided efficiently and effectively.	October 2008

Progress Reports

Progress Report Name	Agency
60. <i>Progress Report: Use of Investment Returns Has Increased; Plan for Addressing Associated Risks Should Be Documented</i> (06-68)	State Board of Administration, Department of Management Services
61. <i>State Agency Electronic Records Management Could Be Improved</i> (07-06)	Multi-Agency
62. <i>State Agencies Have Increased Their Use of Other Personal Services Employees</i> (07-28)	Multi-Agency

Health and Human Services

Children and Family Services
 Elder Affairs
 Health
 Health Care Administration
 Persons with Disabilities
 Veterans' Affairs



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63. Aging Resource Center Readiness

<i>Project Description</i>	<i>Publication Date</i>
Chapter 2004-386, <i>Laws of Florida</i> , directs OPPAGA and the Auditor General to review the Department of Elder Affairs' process for determining whether Area Agencies on Aging are ready to transition to Aging Resource Centers. Reports are due March 1 and September 1 of each year until full transition is completed.	September 2008

64. Florida Senior Care Pilot Projects

<i>Project Description</i>	<i>Publication Date</i>
Chapters 2005-133 and 2007-82, <i>Laws of Florida</i> , direct OPPAGA, in consultation with the Auditor General, to comprehensively evaluate the pilot project for the integrated, fixed-payment delivery program for Medicaid recipients age 60 and older and Medicaid recipients of all ages who are dually eligible for Medicaid and Medicare (Florida Senior Care). The evaluation must include assessments of each managed care plan in the integrated program with regard to cost savings; consumer education, choice, and access to services; coordination of care; and quality of care. The evaluation must describe administrative or legal barriers to the implementation and operation of the pilot program and include recommendations regarding statewide expansion of the pilot program.	December 2009

65. Community-Based Care Pilot Projects

<i>Project Description</i>	<i>Publication Date</i>
Chapter 2006-30, <i>Laws of Florida</i> , directs OPPAGA and the Auditor General to jointly evaluate the community-based care pilot project that outsourced programmatic and financial oversight and will establish a new performance measurement system for lead agencies.	February 2009

66. Long-Term Care Partnership Program

<i>Project Description</i>	<i>Publication Date</i>
Chapter 2006-254, <i>Laws of Florida</i> , directs OPPAGA to report on the implementation of the Long-Term Care Insurance Partnership Program in Florida. The report shall include data on the number and value of policies sold, the geographic areas in which the policies were purchased, a demographic description of the policyholders, and other information necessary to evaluate the program.	January 2009

67. Sunset Review of the Department of Children and Families

<i>Project Description</i>	<i>Publication Date</i>
Chapter 2007-161, <i>Laws of Florida</i> , which revised the Florida Government Accountability Act, directs OPPAGA to review the Department of Children and Families and its advisory committees.	2008 and 2009

68. Medicaid Waiver Programs	
<i>Project Description</i>	<i>Publication Date</i>
SB 1092 directs OPPAGA to evaluate the effectiveness and cost of comparable Medicaid home and community-based waiver programs, including whether the waiver programs are more effective at delaying or preventing participants from entering institutional settings and the cost of the waiver programs across groups compared to the regular Medicaid program, whether specialty programs are more effective than broader programs at keeping participants out of institutional settings, whether there is a difference in average Medicaid expenditures between specialty and broad waiver programs, and whether the flexibility offered under the Deficit Reduction Act should be used instead of providing these services under waivers. Project planning and data collection will begin during Fiscal Year 2008-09.	February 2010
69. Psychologist Prescribing Authority	
<i>Project Description</i>	<i>Publication Date</i>
As directed by the Legislative Auditing Committee, OPPAGA will assess the advantages and disadvantages of granting prescribing privileges to psychologists with post-doctoral training in psychopharmacology.	March 2009
70. Not-for-Profit Hospitals	
<i>Project Description</i>	<i>Publication Date</i>
At the request of the Legislature, OPPAGA will conduct a study to determine the fiscal impact from tax exemptions provided to not-for-profit hospitals, the cost of charity care provided by each hospital, and the financial condition of not-for profit hospitals; and develop recommendations for state standards for the reporting of expenditures by not-for-profit hospital for charity care and other forms of uncompensated care.	December 2008
71. Medicaid Disease Management	
<i>Project Description</i>	<i>Publication Date</i>
At the request of the Legislature, OPPAGA will review Florida Medicaid's disease management programs to determine the extent to which patient outcomes have improved and savings have been achieved. This will include a review of existing contracts and how the Agency for Health Care Administration monitors and evaluates the success of disease management in improving the health of individuals with chronic conditions who participate in these programs.	February 2009
72. Managed Care for Persons with Developmental Disabilities	
<i>Project Description</i>	<i>Publication Date</i>
At the request of the Legislature, OPPAGA will research how other states have used managed care in various programs that serve persons with developmental disabilities.	February 2009

Progress Reports

Progress Report Name	Agency
73. <i>Inflated Pricing and Confidential Information Prevent Medicaid from Ensuring Lowest Prescription Drug Prices</i> (06-07)	Agency for Health Care Administration

74.	<i>MAXIMUS's Prior Service Authorization Process Meets Contract Requirements, But Improvements Are Needed</i> (06-17)	Agency for Persons with Disabilities
75.	<i>Florida's Certificate of Need Process Ensures Qualified Hospice Programs; Performance Reporting Is Important to Assess Hospice Quality</i> (06-29)	Department of Elder Affairs, Agency for Health Care Administration
76.	<i>Several Factors Likely Contributed to APD Funding Surplus in Fiscal Year 2004 05</i> (06-33)	Agency for Persons with Disabilities
77.	<i>APD Waiting List Should Be Improved for Agency's Planning and Budgeting Purposes</i> (06-54)	Agency for Persons with Disabilities
78.	<i>CBC Pilot Project Implementation Delayed But Proceeding; Other Initiatives Implemented</i> (07-03)	Department of Children and Families
79.	<i>Improved Fiscal and Quality Oversight Is Needed for the Independent Living Program</i> (07-11)	Department of Children and Families

Legislative Research Assistance

As the Legislature's research arm, OPPAGA is regularly asked by members and committees to provide research assistance in addition to conducting formal studies. This activity, which has substantially increased in recent years, includes conducting research to assist committees with interim projects; providing research for leadership, members, and committees; and helping members develop new legislation. We typically provide this information through research memoranda. We also regularly brief members and staff on current and completed studies to maximize the usefulness of our research to the Legislature.

In addition, OPPAGA maintains active communication with leadership, members, and staff of the House and the Senate on matters such as monitoring agency implementation of policy initiatives and agency performance measures to support the Legislature's efforts to improve performance and accountability in state government. OPPAGA also is directed from time to time by statute, proviso, and leadership to provide other consultative services, such as assisting agencies in developing research methodologies.

The Florida Government Accountability Report (FGAR)

To assist the Legislature in carrying out its oversight responsibility for state government, OPPAGA maintains the *Florida Government Accountability Report*. *FGAR* is a unique encyclopedia that provides information on all of Florida's major state government programs. *FGAR* consists of 241 profiles that identify each program's purpose, operation, funding, current issues, and contact person for further assistance and information. The report is available both in a printed version and online at www.oppaga.state.fl.us/government; the electronic version also contains hundreds of links to associated program reports and information. *FGAR* is updated each year after the legislative session.

The *Florida Government Accountability Report* is also published in six desktop guides that are distributed to all legislators for their district and Tallahassee offices. These six volumes include

- Agriculture and Environmental Protection
- Criminal Justice and the Courts System
- Economic Development and Transportation
- Education
- Government Operations
- Health and Human Services

The desktop guides provide a quick and easy source of information to help legislators and their staff respond to constituents, prepare for presentations, and research topics of interest.

The profiles included in the *Florida Government Accountability Report* are listed on the pages which follow.

FGAR Profiles

Agriculture and Environmental Protection

Agriculture and Consumer Services, Department of

- Agricultural Environmental Sciences
- Agricultural Interdiction Stations
- Animal Industry
- Aquaculture
- Consumer Services
- Food Safety and Quality
- Forest and Resource Protection
- Fruit and Vegetables
- Licensing
- Marketing and Development
- Plant Industry
- Standards

Citrus, Department of

Environmental Protection, Department of

- Air Resources Management
- Environmental Law Enforcement
- Recreation and Parks
- State Lands
- Waste Management
- Water Management Districts
- Water Resource Management

Fish and Wildlife Conservation Commission

- Freshwater Fisheries Management
- Hunting and Game Management
- Law Enforcement
- Marine Fisheries Management

Attorney General, Office of the (Department of Legal Affairs)

- Civil Enforcement
- Constitutional Legal Services
- Criminal and Civil Litigation Defense
- Florida Elections Commission
- Statewide Prosecution
- Victim Services

Corrections, Department of

- Community Corrections
- Correctional Medical Authority
- Health Services
- Inmate Classification
- Inmate Programs
- Security and Institutional Operations

Health, Department of

- Correctional Medical Authority

Justice Administrative Commission

- Capital Collateral Regional Counsels (Death Penalty Appeals)
- Guardian ad Litem Program
- Public Defenders
- State Attorneys

Juvenile Justice, Department of

- Detention
- Prevention and Victim Services
- Probation and Community Intervention
- Residential Services

Law Enforcement, Department of

- Capitol Police
- Criminal Investigations and Forensic Science
- Criminal Justice Information Services
- Criminal Justice Professionalism Services
- Domestic Security
- Sexual Predators

Parole Commission

- Clemency

Prison Rehabilitative Industries and Diversified Enterprises, Inc.

State Courts System

- Circuit Courts
- County Courts
- District Courts of Appeal
- Supreme Court

Community Affairs, Department of

- Building Code Compliance and Standards
- Community Planning
- Emergency Management
- Florida Housing Finance Corporation
- Housing and Community Development
- Office of Urban Opportunity (Front Porch Initiative)
- Public Service and Energy Initiatives

Governor, Executive Office of

- Enterprise Florida, Inc.
- Florida Black Business Investment Board, Inc.
- Florida Sports Foundation
- Office of Film and Entertainment
- Office of Tourism, Trade and Economic Development
- Space Florida
- VISIT FLORIDA

Highway Safety and Motor Vehicles, Department of

- Driver Licenses Program
- Driver Licensure
- Highway Patrol
- Identification and Control of Problem Drivers
- Mobile Home Compliance and Enforcement
- Motor Carrier Compliance (Registration and Taxation)
- Motor Vehicle Laws (Compliance and Enforcement)
- Motor Vehicle Services Program
- Motorist Financial Responsibility Compliance
- Vehicle and Vessel Title and Registration Services

Military Affairs, Department

Public Service Commission

State, Department of

- Corporations
- Cultural Affairs
- Elections
- Historical Resources
- Library and Information Services

Transportation, Department of

- Central Mobile Equipment
- Florida Commission for the Transportation Disadvantaged
- Florida Transportation Commission
- Florida's Turnpike Enterprise
- Highway Construction and Engineering
- Highway Maintenance
- Information Technology
- Materials Testing and Research
- Motor Carrier Compliance (Truck Weights and Safety)
- Planning and Environment
- Pre-construction and Design Services
- Public Transportation
- Right-of-Way Acquisition
- Traffic Operations

Workforce Innovation, Agency for

- Early Learning Programs
- Unemployment Compensation
- Welfare Transition
- Workforce Florida, Inc.
- Workforce Services

Board of Governors, State University System of Florida

Academic Health and Science Centers
Faculty Public Service
Graduate Instruction
Institute of Food and Agricultural Sciences (IFAS)
Student Services and Counseling
Undergraduate Instruction
University Faculty Research
University Libraries

Education, Department of

Acceleration Programs
Adult Education and GED
Apprenticeship
Associate in Arts
Associate in Science
Blind Services
Career Education
Certificate Programs
Certification and Professional Development
Charter Schools
College Preparatory and Remediation
Community College Student Services
Community Colleges
Continuing Workforce Education
Curriculum and Instruction
Educational Facilities
Educational Programs
English for Speakers of Other Languages (ESOL)
Exceptional Student Education
Federal Title I Programs
Food Services
Guidance and Student Support
Home Education
Instructional and Educational Technology
Instructional Materials
McKay Scholarship Program
Operational Programs
Opportunity Scholarship Program
Public Schools (K-12 Education)
Remedial and Supplemental Academic Instruction
Safety, Security, and Discipline
School Choice
School Improvement, Accountability, and Testing
Student Financial Assistance
Student Transportation
Virtual Education
Vocational Rehabilitation
Workforce Education

Lottery, Department of

State Board of Administration of Florida

Florida Prepaid College Board

Workforce Innovation, Agency for

Early Learning Programs

Business and Professional Regulation, Department of

- Alcoholic Beverage and Tobacco Regulation
- Florida Land Sales, Condominiums, and Mobile Homes Regulation
- Florida State Boxing Commission
- Hotel and Restaurant Regulation
- Pari-mutuel Wagering Regulation
- Regulation of Professions

Financial Services, Department of

- Agent and Agency Services
- Consumer Services
- Financial Accountability for Public Funds
- Financial Services Commission
- Fire Marshal
- Insurance Fraud
- Office of Financial Regulation
- Office of Insurance Regulation
- Recovery and Return of Unclaimed Property
- Rehabilitation and Liquidation
- State Property and Casualty Claims
- Treasury
- Workers' Compensation

Management Services, Department of

- Council on Efficient Government
- Division of Administrative Hearings
- Enterprise Information Technology Services Program
- Facilities Program
- Florida Commission on Human Relations
- Human Resource Management
- Insurance Benefits Administration
- Public Employees Relations Commission
- Retirement Services
- Support Program

Military Affairs, Department of

Public Service Commission

Revenue, Department of

- Child Support
- General Tax Administration
- Property Tax Administration

State Board of Administration of Florida

- Bond Finance
- Florida Hurricane Catastrophe Fund
- Florida Prepaid College Board
- Local Government Surplus Funds Trust Fund

State, Department of

- Corporations
- Cultural Affairs
- Elections
- Historical Resources
- Library and Information Services

Children and Families, Department of

- Adult Services
- Child Care Services
- Child Welfare and Community-Based Care
- Domestic Violence
- Economic Self-Sufficiency
- Florida Abuse Hotline
- Mental Health Services
- Substance Abuse Program

Elder Affairs, Department of

- Alzheimer's Disease Initiative
- Community Care for the Elderly
- Medicaid Long-Term Care Waivers
- Nursing Home Pre-Admission Screening (CARES)
- Office of Volunteer and Community Initiatives
- Older Americans Act Programs

Health, Department of

- Children's Medical Services (CMS)
- Community Public Health
- Correctional Medical Authority
- Disability Determinations
- Medical Quality Assurance

Health Care Administration, Agency for

- Health Quality Assurance
- KidCare
- Medicaid Health Care Services

Persons with Disabilities, Agency for

Veterans' Affairs, Department of

- Veterans' Benefits and Assistance
- Veterans' Homes

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Correctional Medical Authority	Law Enforcement	State Attorneys
Corrections	Parole Commission	State Courts System

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Business and Professional Regulation	Public Service Commission
Citrus	Revenue
Financial Services	State
Management Services	State Board of Administration

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Community Affairs	Highway Safety and Motor Vehicles
Environmental Protection	Transportation
Fish and Wildlife Conservation Commission	Water Management Districts
Governor's Office	Workforce Innovation

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Community Colleges	School Districts
Education	State Universities
Lottery	

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Children and Family Services	Health Care Administration
Elder Affairs	Persons with Disabilities
Health	Veterans' Affairs



OPPAGA supports the Florida Legislature by providing evaluative research and objective analyses to promote government accountability and the efficient and effective use of public resources.