Business Plan

2007-2008

Office of Program Policy Analysis & Government Accountability
an office of the Florida Legislature
Dear Speaker Rubio and President Pruitt:

I am pleased to submit for your review the Fiscal Year 2007-08 business plan for the Office of Program Policy Analysis and Government Accountability (OPPAGA). We have prepared this information in conjunction with our annual operating budget, which is submitted to the Speaker and President in accordance with s. 11.511, Florida Statutes. Our business plan identifies how OPPAGA will use its appropriated funding to conduct the research projects directed by appropriations proviso, bills, the presiding officers, and the Legislative Auditing Committee. We anticipate receiving further direction from legislative leadership and the Legislative Auditing Committee on additional research projects throughout the year.

The following materials are included in this document:

- OPPAGA Performance Measures  
- Workload Project Details

Our business plan for Fiscal Year 2007-08 groups our projects into policy areas of Criminal Justice; Economic Development, Environment, and Transportation; Education; Government Operations; and Health and Human Services.
As in prior years, the business plan details the different types of products and services that OPPAGA provides to support the work of the Legislature.

- Performance evaluations and policy reviews of state agencies and programs
- Progress reports that assess agency implementation of prior review recommendations
- Research assistance to members, legislative committees, the Joint Legislative Budget Commission, and other boards and entities as mandated by law
- The Florida Government Accountability Report (FGAR), our encyclopedia of major government programs, which is provided to members electronically and in hard copy desktop guides

The two charts on the following page show the breakdown of OPPAGA’s work by policy area and type of project. As always, our work will be performed with a strong emphasis on communication with leadership staff and coordination with the Auditor General’s office and other legislative units to ensure that OPPAGA’s research projects meet the needs of the Legislature.

We maintain the highest professional standards in conducting our work. OPPAGA was recently notified that the office will receive the 2007 National Legislative Program Evaluation Society awards for overall excellence, research methodology, and impact. A 2006 peer review of our work, conducted by the National Conference of State Legislatures, concluded that OPPAGA fully meets and often exceeds professional standards for conducting program evaluations.

Please feel free to contact me if you have any questions regarding OPPAGA’s upcoming work as described in this business plan. I wish to thank you, the Legislative Auditing Committee, and the Legislature for your continuing support and interest in our projects.

Sincerely,

Gary R. VanLandingham, Ph.D.
Director

GRV/db

Attachments

cc: The Honorable Gwen Margolis
    The Honorable Carl Domino
    Members of the Legislative Auditing Committee
    Mr. Terry Shoffstall
2007-08 Workload Allocation by Policy Area

- Education: 31%
- Criminal Justice: 15%
- Economic Development, Environment, and Transportation: 18%
- Health and Human Services: 18%
- Government Operations: 18%

2007-08 Workload Allocation by Product Type

- Performance Evaluations and Policy Reviews: 77%
- Legislative Research Assistance: 14%
- Progress Reports: 6%
- Florida Government Accountability Report: 3%
OPPAGA Performance Measures

Reflecting its commitment to public accountability, OPPAGA reports its performance annually. As shown below, OPPAGA’s performance measures encompass its many activities to support the Florida Legislature by providing evaluative research and objective analyses to promote government accountability and the efficient and effective use of public resources.

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<tr>
<td>Number of formal reports issued</td>
<td>77</td>
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<td>Number of legislative research assistance memoranda issued</td>
<td>104</td>
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<td>Number of FGAR profiles maintained</td>
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<td>4,950</td>
<td>5,225</td>
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<td>Cost per hour, OPPAGA compared to private consultants</td>
<td>$65/$168</td>
<td>$70/$143</td>
<td>$72/$145</td>
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</table>

OPPAGA provides its research services in many ways. These include formal published reports, research assistance memoranda, presentations to committees, informal meetings with legislators and staff, and electronic products. Over the past few years, the number of research assistance memoranda requested by the Legislature continued to grow. We expect this trend to continue. Our Internet site, the Florida Monitor, enables legislators, staff, and the public to download summaries and copies of our formal reports and legislative presentations as well as The Florida Government Accountability Report (FGAR), an on-line encyclopedia of all major state government programs. OPPAGA also distributes printed versions of FGAR to all legislators and committees. Annual visits to the Florida Monitor and FGAR websites and downloads from the sites have grown and are expected to continue to increase. OPPAGA also notifies legislators, legislative staff, and the public about our reports through the Florida Monitor Weekly, an electronic newsletter distributed by e-mail, and the number of recipients of this service continues to grow.

While OPPAGA’s work is used in many ways by the Legislature, a measure of its impact is the implementation of our recommendations by state agencies and the Legislature. Our progress reports issued in Fiscal Year 2006-07 found that agencies and the Legislature had taken action to implement approximately 70%. This percentage will likely rise over time as some of our recommendations require actions that take extended time to implement. During the 2007 Session the Legislature used OPPAGA reports and research memoranda in its consideration of many policy and budget issues, as highlighted below. OPPAGA has provided its research services with total operating costs that are less than half of that charged by private consulting firms.
Examples of Legislative Use of OPPAGA Research During the 2007 Session

- **Redirection as Effective as Residential Delinquency Programs, Achieved Substantial Cost Avoidance** (Report No. 06-34, March 2006). The General Appropriations Act implemented our recommendation to expand the Redirection Program and thereby avoid $5.8 million in costs annually by diverting delinquent youth from more expensive residential beds.

- **Workspace Management Initiative Can Benefit State, But DMS Not Taking Adequate Steps to Ensure Goals Are Met** (Report No. 06-06, January 2006). SB 1972 implemented our recommendations by requiring the Department of Management Services to annually submit a master leasing report to the Governor and Legislature, providing guidelines for state agency use of tenant broker services, and providing a procedure for payment of tenant broker commissions through the legislative appropriations process.

- **Florida Has Implemented Promising Biotechnology Initiatives, But Faces Challenges,** (Report No. 06-71, November 2006). HB 83 addressed several of our options, including creating a privately managed early stage capital fund to invest in start-up companies in Florida, including life sciences companies, and establishing the State University Research Commercialization Assistance Grant Program that will distribute grants to state universities to promote the commercialization of university research products.

- **Division of Hotels and Restaurants Improves Operations But Not Meeting Inspection Goals** (Report No. 05-51, November 2005). SB 2800 addressed our findings by requiring the Department of Business and Professional Regulation to submit quarterly reports to the Governor and Legislature on its hotel and restaurant regulatory activities, including the number and percentage of lodging and food establishments inspected and not inspected. In addition, the department is required to continue monitoring, evaluating, and reporting on all technical enhancements made to the personal digital assistants used by inspection staff.

- **Legislature Should Consider Options for the Role of the Florida Black Business Investment Board** (Report No. 07-05, January 2007). HB 1283 implemented several of our options, including changing the board’s role to serving as a statewide advocacy and networking entity, and making the Office of Tourism, Trade, and Economic Development responsible for administering the Black Business Loan Program, which will provide loans, loan guarantees, and investments through eligible recipients such as Black Business Investment Corporations.

- **Division of Land Sales, Condominiums, and Mobile Homes Has Improved Some Business Processes** (Report No. 07-07, February 2007). SB 2800 implemented our recommendation for continued legislative monitoring of division activities by requiring the Department of Business and Professional Regulation to submit quarterly reports to the Governor and Legislature on its condominium regulatory activities. The department also is required to evaluate core business processes associated with complaint handling, to determine improvements in response time and efficiencies in the complaint review process.

- **Institutions Do Not Have to Accept Transfer Credit for Many of the Courses in the Statewide Course Numbering System** (Report No. 07-22, March 2007). HB 7147 addressed our findings in several ways. The bill required the Department of Education to identify courses in the statewide course numbering system that have not been taught in the last five years and identify courses of nonpublic postsecondary institutions that may be inappropriately designated as equivalent for transfer purposes. In addition, the Legislature required non-public postsecondary institutions to identify in their catalogs the specific courses offered that are included in the common course numbering system. Finally, the department is to make available on its website a listing of all courses in the statewide numbering system and the institutions that offer each course.
### 1. Cost of Supervision Waiver Pilot Review

**Project Description**

Chapter 2006-62, *Laws of Florida*, directs OPPAGA to study Department of Juvenile Justice pilot programs that waive parents’ costs of supervision fees for their children if the parents successfully complete an approved parenting class.

**Publication Date**

July 2007

### 2. Redirection Pilot Program

**Project Description**

The General Appropriations Act for Fiscal Year 2007-08 directs OPPAGA to conduct a longitudinal evaluation of the Redirection Program, which diverts youth who violate probation from long-term residential programs to community-based treatment. The review shall assess the effectiveness of the various program components.

**Publication Date**

December 2007

### 3. Alternative Corrections Rehabilitative Models

**Project Description**

The General Appropriations Act for Fiscal Year 2007-08 directs OPPAGA to conduct a review to determine whether the Department of Corrections’ educational and substance abuse treatment programs would be more appropriately administered by another state agency or other entity.

**Publication Date**

September 2007

### 4. Civil Commitment of Sexual Predator Program

**Project Description**

At the request of the Legislature, OPPAGA will examine how the contractor is addressing problems, such as security deficiencies, clinical staff qualifications, and the quality of treatment services, identified in previous reports by OPPAGA and Department of Corrections Inspector General.

**Publication Date**

January 2008

### 5. Department of Juvenile Justice Prevention Programs

**Project Description**

At the request of the Legislature, OPPAGA will examine whether the department is placing youth who are most at risk of delinquency into prevention services, examine federal and state program funding processes, summarize the research regarding effective prevention programs, and assess the potential for implementing evidence-based prevention services.

**Publication Date**

November 2007

### 6. Driving With a Suspended License Sanction

**Project Description**

At the request of the Legislature, OPPAGA will review the use of the driving with a suspended license sanction, how it affects the need for prison beds, and alternative public policy options to address adverse effects of the law.

**Publication Date**

December 2007
### 7. Incompetent to Proceed Processes

**Project Description**

At the request of the Legislature, OPPAGA will examine Florida’s use of Motions for Incompetent to Proceed, how this compares to use in other states, and what factors may be contributing to increased use of these motions.

**Publication Date**

January 2008

### 8. Juvenile Gang Prevention

**Project Description**

At the request of the Legislature, OPPAGA will examine the prevalence of gangs and trends in gang activity, risk and protective factors for gang involvement, and identify effective interventions to prevent youth involvement in gangs.

**Publication Date**

November 2007

### Progress Reports

<table>
<thead>
<tr>
<th>Progress Report Name</th>
<th>Agency</th>
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</thead>
<tbody>
<tr>
<td><strong>9.</strong> Qualifications, Screening, Salaries, and Training Affect Quality and Turnover of Juvenile Justice Employees <em>(05-46)</em></td>
<td>Department of Juvenile Justice</td>
</tr>
<tr>
<td><strong>10.</strong> Effective Community Programs Could Reduce Commitments of Girls to Residential Programs <em>(06-13)</em></td>
<td>Department of Juvenile Justice</td>
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<tr>
<td><strong>11.</strong> Several Deficiencies Hinder the Supervision of Offenders in the Community Corrections Program <em>(06-37)</em></td>
<td>Department of Corrections</td>
</tr>
</tbody>
</table>
### 12. Local Government Comprehensive Planning Certification Program

**Project Description**

Chapter 2002-296, *Laws of Florida*, directs OPPAGA to evaluate the local government comprehensive planning certification program administered by the Department of Community Affairs. OPPAGA shall report to the Legislature by December 1, 2007.

**Publication Date**

November 2007

### 13. Sunset Review of the Fish and Wildlife Conservation Commission

**Project Description**


**Publication Date**

2008

### 14. Sunset Review of the Water Management Districts

**Project Description**

Chapter 2007-161, *Laws of Florida*, which revised the Florida Government Accountability Act, directs OPPAGA to review the five water management districts and their advisory committees.

**Publication Date**

2008

### 15. Sunset Review of the Department of Environmental Protection

**Project Description**

Chapter 2007-161, *Laws of Florida*, which revised the Florida Government Accountability Act, directs OPPAGA to review the Department of Environmental Protection and its advisory committees.

**Publication Date**

2008

### 16. Sunset Review of Highway Safety and Motor Vehicles

**Project Description**


**Publication Date**

2008

### 17. Marine Industries

**Project Description**

At the request of the Legislature, OPPAGA will review the state’s incentives for retaining or expanding businesses associated with its recreational marine industry and compare them to incentives of other states; examine the economic impact of the recreational marine industry; and review efforts related to workforce retention and attraction, slip shortages, ramp accessibility and shortages.

**Publication Date**

December 2007

### 18. State Agency Global Information Systems

**Project Description**

At the request of the Legislature, OPPAGA will examine whether there is duplication and overlap in agency efforts to develop global information systems. The project will include state universities and state and regional entities involved in growth management and water management activities.

**Publication Date**

October 2007
## 19. Workforce Housing

### Project Description

At the request of the Legislature, OPPAGA will examine the status of a pilot program to create affordable rental and home ownership for essential services personnel in high-cost, high-growth counties.

### Publication Date

December 2007

## Progress Reports

<table>
<thead>
<tr>
<th>Progress Report Name</th>
<th>Agency</th>
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<tbody>
<tr>
<td>20. <em>The Legislature Has Several Options for Reducing the State’s Road Right-of-Way Costs (06-18)</em></td>
<td>Department of Transportation</td>
</tr>
<tr>
<td>21. <em>Scripps Funding Corporation Meets State’s Statutory and Contractual Requirements (06-61)</em></td>
<td>Executive Office of the Governor</td>
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<tr>
<td>22. <em>Florida Has Implemented Promising Biotechnology Initiatives, But Faces Challenges (06-71)</em></td>
<td>Multi-Agency</td>
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</tbody>
</table>
## 23. Gifted Education

**Project Description**
SB 1046 directs OPPAGA to conduct a review of K-12 gifted services. The report shall include recommendations for the improvement of gifted identification practices and services and proposed statutory changes to implement the report's recommendations.

**Publication Date**
December 2007

## 24. Articulation

**Project Description**
HB 7147 directs OPPAGA to conduct a review of the implementation of articulation policies to identify unnecessary barriers to effective progression and transfer of students.

**Publication Date**
February 2008

## 25. Funding Models for Medical Education

**Project Description**
The General Appropriations Act for Fiscal Year 2007-08 directs OPPAGA to conduct a review of funding models for public medical education programs leading to the Doctor of Medicine degree.

**Publication Date**
December 2007

## 26. SUCCEED Florida Grants for Teaching and Nursing

**Project Description**
The General Appropriations Act for Fiscal Year 2007-08 directs OPPAGA to conduct an evaluation of the effect of 2005-06 and 2006-07 SUCCEED Florida grants on the statewide shortage of nurses and teachers.

**Publication Date**
December 2007

## 27. Lottery Effectiveness and Efficiency

**Project Description**
The Legislative Auditing Committee has directed OPPAGA to review the effectiveness and efficiency of Department of Lottery operations and identify possibilities for administrative savings as well as opportunities for increased revenue generation.

**Publication Date**
December 2007

## 28. Common Course Numbering

**Project Description**
At the request of the Legislature, OPPAGA will review the common course numbering system, including how non-public institutions use the system and whether their students receive credits when transferring to a public institution.

**Publication Date**
August 2007

## 29. Pre-Kindergarten Outcomes

**Project Description**
At the request of the Legislature, OPPAGA will examine the outcomes of the Pre-Kindergarten Program based on students' performance on the readiness screening each kindergarten student receives.

**Publication Date**
September 2007
### 30. After School Programs

**Project Description**
At the request of the Legislature, OPPAGA will examine after school programs in Florida to determine the supply and need for such programs.

**Publication Date**
February 2008

### 31. Early Learning Governance

**Project Description**
At the request of the Legislature, OPPAGA will study the state and local level governance of early learning programs in Florida. In addition the study will review fiscal issues associated with early learning programs.

**Publication Date**
February 2008

### 32. Exceptional Student Education in Residential Programs

**Project Description**
At the request of the Legislature, OPPAGA will study the provision of exceptional student education services in residential facilities focusing specifically on the notification of school districts when students transfer from one facility to another and the allocation of financial costs for those services.

**Publication Date**
March 2008

### 33. Teacher Preparation

**Project Description**
At the request of the Legislature, OPPAGA will study Florida's teacher preparation programs to determine their effectiveness at producing classroom teachers.

**Publication Date**
February 2008

### 34. Higher Education Textbooks

**Project Description**
At the request of the Legislature, OPPAGA will study the rising costs of college textbooks and textbook purchasing practices of public postsecondary institutions in the state.

**Publication Date**
March 2008

### 35. Large School Districts

**Project Description**
At the request of the Legislature, OPPAGA will study the advantages and disadvantages of splitting large school districts into smaller school districts.

**Publication Date**
March 2008

### 36. DOE Data and Information

**Project Description**
At the request of the Legislature, OPPAGA will study the Department of Education's data warehouse and systems to produce data and analyses for the Legislature.

**Publication Date**
March 2008

### Progress Reports

<table>
<thead>
<tr>
<th>Progress Report Name</th>
<th>Agency</th>
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<tbody>
<tr>
<td>37. Exceptional Student Education Population Grows Dramatically; More Accountability and Better Training Needed to Implement Funding Matrix (03-40)</td>
<td>Department of Education</td>
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<tr>
<td>38. Florida Can Use Several Strategies to Encourage Students to Enroll in Areas of Critical Need (05-09)</td>
<td>Department of Education</td>
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<tr>
<td>40. Charter School Performance Comparable to Other Public Schools; Stronger Accountability Needed (05-21)</td>
<td>Department of Education</td>
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<tr>
<td>41. Sarasota County School District Making Progress But Not Yet Eligible for the State’s Seal of Best Financial Management (05-26)</td>
<td>School District</td>
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<tr>
<td>42. Excess Hours at Community Colleges Warrant Attention by the Department of Education and the Legislature (05-30)</td>
<td>Department of Education</td>
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<td>Progress Report Name</td>
<td>Agency</td>
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<tr>
<td><strong>43.</strong> Monroe County School District Making Progress But Not Yet Eligible for the State’s Seal of Best Financial Management <em>(05-34)</em></td>
<td>School District</td>
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<tr>
<td><strong>44.</strong> Nurse Licensure Compact Would Produce Some Benefits But Not Resolve the Nurse Shortage <em>(06-02)</em></td>
<td>Department of Health</td>
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<tr>
<td><strong>45.</strong> Acceleration Programs Provide Benefits But the Costs Are Relatively Expensive <em>(06-24)</em></td>
<td>Department of Education</td>
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<td><strong>46.</strong> State’s High School Acceleration Programs Are Funded Through a Variety of Sources <em>(06-27)</em></td>
<td>Department of Education</td>
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<tr>
<td><strong>47.</strong> Workforce Estimating Conference Potential Not Realized; Barriers Can Be Addressed <em>(06-28)</em></td>
<td>Department of Education, Executive Office of the Governor, State University System; Agency for Workforce Innovation</td>
</tr>
<tr>
<td><strong>48.</strong> State Higher Education Facility Planning Process Is Designed Reasonably Well; Current Formulas May Inaccurately Portray Projected Needs <em>(06-30)</em></td>
<td>Department of Education, Board of Governors</td>
</tr>
<tr>
<td><strong>49.</strong> Higher Education Facility Construction Costs Are Reasonable; Some Improvements Could Maximize Use of Campus Classroom Space <em>(06-31)</em></td>
<td>Department of Education, Board of Governors</td>
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<tr>
<td><strong>50.</strong> Users Satisfied with FIRN2; Options Exist for Future Services to Educational Entities <em>(06-36)</em></td>
<td>Department of Education, State Community College System, State University System</td>
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<tr>
<td><strong>51.</strong> Steps Can Be Taken to Reduce Remediation Rates; 78% of Community College Students, 10% of University Students Need Remediation <em>(06-40)</em></td>
<td>Department of Education, State Community College System, State University System</td>
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<tr>
<td><strong>52.</strong> Student Tracking Systems Can Be Used to Enhance Graduation and Retention Rates <em>(06-48)</em></td>
<td>Department of Education, State Community College System, State University System</td>
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<tr>
<td><strong>53.</strong> More Than Half of the State’s School Districts Have Career Academies, Most Operating in 2004-05 Incorporated Nationally Recognized Core Elements <em>(06-55)</em></td>
<td>Department of Education</td>
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<tr>
<td><strong>54.</strong> Third Grade Retention Policy Leading to Better Student Performance Statewide <em>(06-66)</em></td>
<td>Department of Education</td>
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## Government Operations

<table>
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<tr>
<th>Category</th>
<th>Staff Director</th>
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<tbody>
<tr>
<td>Agriculture and Consumer Services</td>
<td>Kara Collins-Gomez</td>
</tr>
<tr>
<td>Business and Professional Regulation</td>
<td>(850) 487-4257</td>
</tr>
<tr>
<td>Citrus</td>
<td><a href="mailto:collins-gomez.kara@oppaga.fl.gov">collins-gomez.kara@oppaga.fl.gov</a></td>
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<tr>
<td>Financial Services</td>
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<td>Management Services</td>
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<td>Public Service Commission</td>
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<td>Revenue</td>
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<td>State</td>
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<tr>
<td>State Board of Administration</td>
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</table>

### 55. Florida Retirement System Actuarial Valuation

**Project Description**

Section 112. 658, *Florida Statutes*, directs OPPAGA to conduct an annual review of the actuarial valuation of the Florida Retirement System pension plan to determine whether the valuation complies with the Florida Protection of Public Employee Retirement Benefits Act.

**Publication Date**

April 2008

### 56. Sunset Review of the Department of Agriculture and Consumer Services

**Project Description**

Chapter 2007-161, *Laws of Florida*, which revised the Florida Government Accountability Act, directs OPPAGA to review the Department of Agriculture and Consumer Services and its advisory committees.

**Publication Date**

2008

### 57. Sunset Review of Department of Citrus

**Project Description**

Chapter 2007-161, *Laws of Florida*, which revised the Florida Government Accountability Act, directs OPPAGA to review the Department of Citrus, including the Citrus Commission.

**Publication Date**

2008

### 58. Construction Contractor Complaints

**Project Description**

At the request of the Legislature, OPPAGA will examine the Department of Business and Professional Regulation’s process for investigating and taking enforcement actions on complaints against licensed and unlicensed construction contractors.

**Publication Date**

December 2007

### 59. Elevator Inspection

**Project Description**

At the request of the Legislature, OPPAGA will examine pre- and post-privatization efficiency and effectiveness of the Department of Business and Professional Regulation’s Elevator Inspection Program.

**Publication Date**

March 2008

### 60. State Agency Travel

**Project Description**

At the request of the Legislature, OPPAGA will examine agency employee travel practices to determine the effect of recent increases in the state’s mileage reimbursement rate and per diem and meal rates.

**Publication Date**

March 2008

### 61. Slot Machines

**Project Description**

At the request of the Legislature, OPPAGA will examine the implementation of slot machines at Broward County pari-mutuel facilities, including the associated licensure, regulation, and enforcement activities of the Departments of Business and Professional Regulation and Law Enforcement.

**Publication Date**

February 2008
<table>
<thead>
<tr>
<th>Progress Report Name</th>
<th>Agency</th>
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<tbody>
<tr>
<td><strong>Division of Hotels and Restaurants Improves Operations But Not Meeting Inspection Goals (05-51)</strong></td>
<td>Department of Business and Professional Regulation</td>
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<tr>
<td><strong>Legislature Should Consider Uniform Process to Determine Appropriate Regulatory Program Funding Levels (05-57)</strong></td>
<td>Multi-Agency</td>
</tr>
<tr>
<td><strong>DBPR Re-Engineering Has Achieved Cost Savings, But More Can Be Done to Centralize Functions and Improve Services (05-60)</strong></td>
<td>Department of Business and Professional Regulation</td>
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<tr>
<td><strong>Workspace Management Initiative Can Benefit State, But DMS Not Taking Adequate Steps to Ensure Goals Are Met (06-06)</strong></td>
<td>Department of Management Services</td>
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<tr>
<td><strong>Eliminating FCHR Would Limit Options and Increase Costs to Citizens Seeking Remedy for Discrimination (06-09)</strong></td>
<td>Department of Management Services</td>
</tr>
<tr>
<td><strong>Steps Have Been Taken to Enhance State Acquisition Management, But Further Improvement Is Needed (06-35)</strong></td>
<td>Department of Management Services</td>
</tr>
<tr>
<td><strong>While Improving, People First Still Lacks Intended Functionality, Limitations Increase State Agency Workload and Costs (06-39)</strong></td>
<td>Department of Management Services</td>
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<tr>
<td><strong>Florida’s System for Handling Consumer Complaints Could Be Improved (06-51)</strong></td>
<td>Multi-Agency</td>
</tr>
<tr>
<td><strong>Progress Report: Use of Investment Returns Has Increased; Plan for Addressing Associated Risks Should Be Documented (06-68)</strong></td>
<td>State Board of Administration, Department of Management Services</td>
</tr>
<tr>
<td><strong>Business Enterprise Program Needs to Modify Enterprises and Improve Vendor Training, Support, and Monitoring (06-73)</strong></td>
<td>Department of Education</td>
</tr>
</tbody>
</table>
### Project Description

Chapter 2004-344, *Laws of Florida*, directs OPPAGA to biennially review the Agency for Health Care Administration’s efforts to prevent, detect, deter, and recover funds lost to fraud and abuse in the Medicaid program.

**Publication Date:** January 2008

### Aging Resource Center Readiness

Chapter 2004-386, *Laws of Florida*, directs OPPAGA and the Auditor General to review the Department of Elder Affairs’ process for determining whether Area Agencies on Aging are ready to transition to Aging Resource Centers. Reports are due March 1 and September 1 of each year until full transition is completed.

**Publication Dates:**
- September 2007
- March 2008
- September 2008

### Medicaid Reform Pilot Programs

Chapter 2005-133, *Laws of Florida*, directs OPPAGA, in consultation with the Auditor General, to evaluate the Medicaid Reform managed care pilot programs to assess cost savings; consumer education, choice, and access to services; coordination of care; and quality of care by each eligibility category and managed care plan at each pilot site. The evaluation also will describe administrative and legal barriers to the implementation and operation of each pilot and include recommendations regarding statewide expansion of the managed care pilot programs.

**Publication Date:** June 2008

### Monitor Managed Integrated Care Pilot Projects

Chapters 2005-133 and 2007-82, *Laws of Florida*, direct OPPAGA, in consultation with the Auditor General, to comprehensively evaluate the pilot project for the integrated, fixed-payment delivery program for Medicaid recipients age 60 and older and Medicaid recipients of all ages who are dually eligible for Medicaid and Medicare (Managed Integrated Care). The evaluation shall begin as soon as Medicaid recipients are enrolled in the managed care pilot plans and shall continue for 24 months thereafter. The evaluation must include assessments of each managed care plan in the integrated program with regard to cost savings; consumer education, choice, and access to services; coordination of care; and quality of care. The evaluation must describe administrative or legal barriers to the implementation and operation of the pilot program and include recommendations regarding statewide expansion of the pilot program.

**Publication Date:** December 2009

### Community-Based Care Pilot Projects

Chapter 2006-30, *Laws of Florida*, directs OPPAGA and the Auditor General to jointly evaluate the community-based care pilot project that outsourced programmatic and financial oversight, enhanced funding flexibility, and will establish a new performance measurement system for lead agencies. OPPAGA shall submit an interim report to the Legislature by February 1, 2008, and a final report by February 1, 2009.

**Publication Date:** February 2008
77. Foster Child Adoptions

**Project Description**

At the request of the Legislature, OPPAGA will describe how the community-based care lead agencies contract with adoption agencies and review efforts made to locate and place children, particularly minority children, with permanent families. This project will evaluate this process, identify impediments to placement, and attempt to identify solutions.

**Publication Date**

March 2008

78. Agency for Persons with Disabilities

**Project Description**

At the request of the Legislature, OPPAGA will identify options for legislative consideration by researching other states’ organizational placement of services for persons with developmental disabilities and how other states control waiver costs for these recipients, including the extent to which other states use capitated waivers and/or place caps on total recipient spending.

**Publication Date**

March 2008

79. Economic Self-Sufficiency/ACCESS Florida

**Project Description**

At the request of the Legislature, OPPAGA will examine the effect of changes in how the Department of Children and Families processes applications and interacts with persons applying for public assistance, how the department ensures that quality services are provided to applicants, and initiatives to address accuracy rates.

**Publication Date**

March 2008

80. Public Health Disaster Preparedness

**Project Description**

At the request of the Legislature, OPPAGA will examine the Department of Health's processes and procedures for addressing public health disasters.

**Publication Date**

October 2008

### Progress Reports

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<th>Progress Report Name</th>
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<td>Department of Health</td>
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<td>82. Additional Improvements Are Needed as DCF Redesigns Its Lead Agency Oversight Systems (06-05)</td>
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<td>83. Inflated Pricing and Confidential Information Prevent Medicaid from Ensuring Lowest Prescription Drug Prices (06-07)</td>
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<td>84. Centralizing DCF Substance Abuse and Mental Health Programs Produced Benefits (06-12)</td>
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<td>85. Early Steps Faces Service Challenges; Has Not Used All Available Federal Funds (06-14)</td>
<td>Department of Health, Agency for Persons with Disabilities</td>
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<td>86. MAXIMUS’s Prior Service Authorization Process Meets Contract Requirements, But Improvements Are Needed (06-17)</td>
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<td><strong>87. Substance Abuse and Mental Health Corporation Made Progress But Needs More Narrow Focus (06-21)</strong></td>
<td>Department of Children and Families, Department of Corrections, Agency for Health Care Administration, Department of Juvenile Justice</td>
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<td><strong>88. Florida’s Certificate of Need Process Ensures Qualified Hospice Programs; Performance Reporting Is Important to Assess Hospice Quality (06-29)</strong></td>
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<tr>
<td><strong>89. Several Factors Likely Contributed to APD Funding Surplus in Fiscal Year 2004 05 (06-33)</strong></td>
<td>Agency for Persons with Disabilities</td>
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<td><strong>90. Child Welfare System Performance Mixed in First Year of Statewide Community-Based Care (06-50)</strong></td>
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<td><strong>91. APD Waiting List Should Be Improved for Agency’s Planning and Budgeting Purposes (06-54)</strong></td>
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<td><strong>92. Further Contracting Enhancements Would Help DCF Correct Vendor Noncompliance (06-72)</strong></td>
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<td><strong>93. Patient Safety Corporation Has Made Progress; Needs to Continue Developing Its Infrastructure (06-76)</strong></td>
<td>Department of Health, Agency for Health Care Administration</td>
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</table>
Legislative Research Assistance

As the Legislature’s research arm, OPPAGA is regularly asked by members and committees to provide research assistance in addition to conducting formal studies. This activity, which has substantially increased in recent years, includes conducting research to assist committees with interim projects, providing research for leadership, members, and committees, and helping members develop new legislation. We typically provide this information through research memoranda. We also regularly brief members and staff on current and completed studies to maximize the usefulness of our research to the Legislature.

In addition, OPPAGA maintains active communication with leadership, members, and staff of the House and the Senate on matters such as monitoring agency implementation of policy initiatives and agency performance measures to support the Legislature’s efforts to improve performance and accountability in state government. OPPAGA also is directed from time to time by statute, proviso, and leadership to provide other consultative services, such as assisting agencies in developing research methodologies.
The Florida Government Accountability Report (FGAR)

To assist the Legislature in carrying out its oversight responsibility for state government, OPPAGA maintains the Florida Government Accountability Report. FGAR is a unique encyclopedia that provides information on all of Florida’s major state government programs. FGAR consists of 243 profiles that identify each program’s purpose, operation, funding, current issues, and contact person for further assistance and information. The report is available both in a printed version and online at www.oppaga.state.fl.us/government; the electronic version also contains hundreds of links to associated program reports and information. FGAR is updated each year after the legislative session.

The Florida Government Accountability Report is also published in six desktop guides that are distributed to all legislators for their district and Tallahassee offices. These six volumes include:

- Agriculture and Environmental Protection
- Criminal Justice and the Courts System
- Economic Development and Transportation
- Education
- Government Operations
- Health and Human Services

The desktop guides provide a quick and easy source of information to help legislators and their staff respond to constituents, prepare for presentations, and research topics of interest.

The profiles included in the Florida Government Accountability Report are listed on the pages which follow.
FGAR Profiles

Agriculture and Environmental Protection

Agriculture and Consumer Services, Department of
Agricultural Environmental Sciences
Agricultural Interdiction Stations
Animal Industry
Aquaculture
Consumer Services
Food Safety and Quality
Forest and Resource Protection
Fruit and Vegetables
Licensing
Marketing and Development
Plant Industry
Standards

Citrus, Department of

Environmental Protection, Department of
Air Resources Management
Environmental Law Enforcement
Recreation and Parks
State Lands
Waste Management
Water Management Districts
Water Resource Management

Fish and Wildlife Conservation Commission
Freshwater Fisheries Management
Hunting and Game Management
Law Enforcement
Marine Fisheries Management
Criminal Justice and the Courts System

Attorney General, Office of the (Department of Legal Affairs)
  Civil Enforcement
  Constitutional Legal Services
  Criminal and Civil Litigation Defense
  Florida Elections Commission
  Statewide Prosecution
  Victim Services

Corrections, Department of
  Community Corrections
  Correctional Medical Authority
  Health Services
  Inmate Classification
  Inmate Programs
  Security and Institutional Operations

Health, Department of
  Correctional Medical Authority

Justice Administrative Commission
  Capital Collateral Regional Counsels (Death Penalty Appeals)
  Guardian Ad Litem Program
  Public Defenders
  State Attorneys

Juvenile Justice, Department of
  Detention
  Prevention and Victim Services
  Probation and Community Corrections
  Residential Correctional Facilities

Law Enforcement, Department of
  Capitol Police
  Criminal Investigations and Forensic Science
  Criminal Justice Information Services
  Criminal Justice Professionalism Services
  Domestic Security
  Sexual Predators

Parole Commission
  Clemency

Prison Rehabilitative Industries and Diversified Enterprises, Inc.

State Courts System
  Circuit Courts
  County Courts
  District Courts of Appeal
  Supreme Court
Economic Development and Transportation

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- Building Code Compliance
- Community Planning
- Emergency Management
- Florida Housing Finance Corporation
- Housing and Community Development
- Office of Urban Opportunity (Front Porch Initiative)
- Public Service and Energy Initiatives

Executive Office of the Governor
- Enterprise Florida, Inc.
- Florida Black Business Investment Board, Inc.
- Florida Sports Foundation
- Office of Film and Entertainment
- Office of Tourism, Trade and Economic Development
- Space Florida
- VISIT FLORIDA

Highway Safety and Motor Vehicles, Department of
- Driver Licenses Program
- Driver Licensure
- Highway Patrol
- Identification and Control of Problem Drivers
- Mobile Home Compliance and Enforcement
- Motor Carrier Compliance (Registration and Taxation)
- Motor Vehicle Laws (Compliance and Enforcement)
- Motor Vehicle Services Program
- Motorist Financial Responsibility Compliance
- Vehicle and Vessel Title and Registration Services

Transportation, Department of
- Central Mobile Equipment
- Florida Commission for the Transportation Disadvantaged
- Florida Transportation Commission
- Florida’s Turnpike Enterprise
- Highway Construction and Engineering
- Highway Maintenance
- Information Technology
- Materials Testing and Research
- Motor Carrier Compliance (Truck Weights and Safety)
- Pre-construction and Design Services
- Public Transportation
- Right-of-Way Acquisition
- Traffic Operations
- Transportation Planning

Workforce Innovation, Agency for
- Early Learning Programs
- Unemployment Compensation
- Welfare Transition
- Workforce Florida, Inc.
- Workforce Services

Military Affairs, Department

Public Service Commission

State, Department of
- Corporations
- Cultural Affairs
- Elections
- Historical Resources
- Library and Information Services
Board of Governors, State University System of Florida
Academic Health and Science Centers
Faculty Public Service
Graduate Instruction
Institute of Food and Agricultural Sciences (IFAS)
Student Services and Counseling
Undergraduate Instruction
University Faculty Research
University Libraries

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Adult Education and GED
Apprenticeship
Associate in Arts
Associate in Science
Blind Services
Career Education
Certificate Programs
Certification and Professional Development
Charter Schools
College Preparatory and Remediation
Community College Student Services
Community Colleges
Continuing Workforce Education
Curriculum and Instruction
Educational Facilities
Educational Programs
English for Speakers of Other Languages (ESOL)
Exceptional Student Education
Federal Title I Programs
Food Services
Guidance and Student Support
Home Education
Instructional and Educational Technology
Instructional Materials
McKay Scholarship Program
Operational Programs
Opportunity Scholarship Program
Public Schools (K-12 Education)
Remedial and Supplemental Academic Instruction
Safety, Security, and Discipline
School Choice
School Improvement, Accountability, and Testing
Student Financial Assistance
Student Transportation
Virtual Education
Vocational Rehabilitation
Workforce Education

Lottery, Department of

State Board of Administration of Florida
Florida Prepaid College Board

Workforce Innovation, Agency for
Early Learning Programs
Business and Professional Regulation, Department of
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   Florida Land Sales, Condominiums, and Mobile Homes Regulation
   Florida State Boxing Commission
   Hotel and Restaurant Regulation
   Pari-mutuel Wagering Regulation
   Regulation of Professions

Financial Services, Department of
   Agent and Agency Services
   Consumer Services
   Financial Accountability for Public Funds
   Recovery and Return of Unclaimed Property
   Financial Services Commission
   Fire Marshal
   Insurance Fraud
   Office of Financial Regulation
   Office of Insurance Regulation
   Rehabilitation and Liquidation
   State Property and Casualty Claims
   Treasury
   Workers’ Compensation

Management Services, Department of
   Council on Efficient Government
   Division of Administrative Hearings
   Enterprise Information Technology Services Program
   Facilities Program
   Florida Commission on Human Relations
   Human Resource Management
   Insurance Benefits Administration
   Public Employees Relations Commission
   Retirement Services
   Support Program

Military Affairs, Department of

Public Service Commission

Revenue, Department of
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   General Tax Administration
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State Board of Administration of Florida
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   Florida Hurricane Catastrophe Fund
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   Local Government Surplus Funds Trust Fund

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   Cultural Affairs
   Elections
   Historical Resources
   Library and Information Services
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  Child Care Services
  Child Welfare and Community-Based Care
  Domestic Violence
  Economic Self-Sufficiency
  Florida Abuse Hotline
  Mental Health Services
  Substance Abuse Program

Elder Affairs, Department of
  Alzheimer's Disease Initiative
  Community Care for the Elderly
  Long-Term Care Community Diversion Pilot Project
  Medicaid Aged and Disabled Adult Waiver
  Medicaid Assisted Living for the Elderly Waiver
  Nursing Home Pre-Admission Screening (CARES)
  Office of Volunteer and Community Initiatives
  Older Americans Act Programs

Health Care Administration, Agency for
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  KidCare
  Medicaid Health Care Services

Health, Department of
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  Community Public Health
  Correctional Medical Authority
  Disability Determinations
  Medical Quality Assurance

Persons with Disabilities, Agency for

Veterans’ Affairs, Department of
  Veterans’ Benefits and Assistance
  Veterans’ Homes
Key Legislative Contacts

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Office of Program Policy Analysis and Government Accountability
an office of the Florida Legislature
## Key Legislative Contacts by Area

### Criminal Justice

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<tr>
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<td><a href="mailto:harkness.marti@oppaga.fl.gov">harkness.marti@oppaga.fl.gov</a></td>
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### Government Operations

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### Education

*Jane Fletcher, Staff Director…..850-487-9255  fletcher.jane@oppaga.fl.gov*

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